

Travel guarantee (bus)

Information

Fill out the form below, attach a copy of the receipt as documentation for the costs, and send the claim to FRAM Kundesenter, Pb. 743, 6501 Kristiansund N at the latest within 1 month after the cause for the claim.

You may also go to frammr.no for information about the travel guarantee, and to fill out and send the travel guarantee form.

Note! Is the cause for your claim an error or lack of information from FRAM Kundesenter (customer service) over the telephone? Please fill out the phone number you called from, the date you called, and the time for your call in the box "Cause for the claim".

First name: Family name:

Address: Postcode / place:

Phone no./mobile: Email:

The costs in NOK: Bank account no. for payout:

Cause for the claim:

Planned travel by bus: Date of travel:

From stop: Departure time:

To stop: Arrival time:

Bus route:

Travel by alternative transportation (taxi or similar):

Alt. transportation from: Start time:

Alt. transportation to: End time:

Travel by private car:

Car from: Car to:

Km:

Suggestion for improvement:

Remember to attach a copy of the receipt as documentation for the costs.